

Subject: CPI: Searching in Crisp for chat

Date: Monday, November 27, 2017 at 3:01:19 PM Pacific Standard Time

From: Ross, Katie

To: #DI GX GSR

CC: #DI GE Management and Team Leads, Mack, Naomi

The Crisp team is still making changes to the tool we use to look up Bad Actor chat as well as Blog Comments. We can still only see accounts that have had moderator placed events. If an account has only has system placed warnings or bans, the account will not show in our search.

Reminders: Still need to change the setting from "Match All" to "Match Any"

There have been changes to the Bad Actor search that have all the chat loading. A neat way to search is to use this format: **display name + "profile"**

This should load one result with the number of actions. Click on that profile and the Author Items and Events tabs will load!

Bad Actor Search
Created by Onboardingtesting1


boardergri + "profile" CLEAR

Sort Descending APPLY

Match Any Of:

Field Operator

11
TOTAL

 **Boardergri**
a year ago

Let me know if you have any questions!

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